

NEWS RELEASE

April 10, 2006

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SE-COMM 2005 Dispatcher of the Year named

Richland, WA— Gwen Scott has been named the Southeast Communications Center's (SE-COMM) 2005 Dispatcher of the Year for her dedication, proficiency, and outstanding customer service.

"Gwen has consistently demonstrated a high level of professionalism and competence," said Hans Kwast, Benton County Emergency Services Director. "She is a credit to our agency and reflects the high standards set for her profession across the nation."

According to co-workers, Gwen is an outstanding team player and does not hesitate to offer assistance. She has a knack for getting along with everyone and provides a calming influence during stressful situations.

One supervisor calls her ability to multi-task "extraordinary." Gwen is routinely called upon to respond to the immediate needs of individuals who find themselves in emergency situations, while at the same time handling high levels of first responder radio activity.

Gwen grew up in Grandview and is a graduate of Grandview High School. She has worked at SE-COMM since July 2001. She enjoys softball and fishing in her spare time.

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